

PARKWAY SCHOOL DISTRICT Benefits Guide 2021

Retiree / COBRA / Surviving Dependents



Table of Contents

1.	Open Enrollment (Meeting & Making Changes)	3
2.	2021 Renewal Highlights	4
3.	Contact Information	5
4.	Prescription Drugs, Medical, Dental and Vision Overview	6
5.	Changing Coverage During the Year	7
6.	Medical Coverage (United Healthcare)	8
7.	Health Savings Account (HSA)	10
8.	Dental Care	12
9.	Vision Plan – EyeMed Vision Care	14
10.	. Anthem BCBS Medicare Supplemental Plan	16
11.	. Aetna Advantra HMO Medicare Advantage Plan	.19
12.	. Wellness Incentive and EAP	20
13.	. Additional Health Benefits	26
14.	Care Options and When to Use Them	28
15.	Important Notes and Reminders	30
16	Glossary of Terms	36

Open Enrollment

The health benefits open enrollment period for calendar year 2021 is scheduled to begin November 1, 2020 and conclude November 29, 2020. All changes must be received by the Parkway Benefits Office by 4:00pm on November 29, 2020. Please fax your change form to (314) 415-8050 – Attention Benefits.

We will hold two informational VIRTUAL meetings for retirees of the district. Representatives from Aetna Advantra HMO Advantage Plan, Anthem Blue Cross/Blue Shield Medicare Supplemental Plan, and United Healthcare will attend the virtual meetings to address any questions you may have regarding Medicare and the supplements available to you through Parkway. Kevin Guss from Marsh McLennan Agency (J.W. Terrill) will also attend and can help you with your Medicare options.

If you or your spouse is turning 65 in 2021, this is an important meeting to attend.

Retiree Virtual Meetings will be held:

Wednesday, November 18, 2020 from $4:\overline{00}$ pm -5:30 pm (Meeting #1), and Friday, November 20, 2020 from 11:00 am -12:30 pm (Meeting #2)

See the next page for full Virtual Meeting instructions.

If you or your spouse will be turning 65 during this 2021 benefit period, please make sure you sign up for Medicare Part A and B 3 months prior to your birthday. For an information packet and enrollment form for Anthem Blue Cross/Blue Shield Medicare Supplemental or the Aetna Advantra HMO Advantage Plan, please contact the benefits department at (314) 415-8059.

IF NO CHANGES ARE BEING MADE AT THIS TIME, NOTHING NEEDS TO BE RETURNED TO THE FINANCE/BENEFITS OFFICE.

IF YOU ARE MAKING CHANGES TO YOUR BENEFITS, PLEASE COMPLETE THE ENCLOSED OR ATTACHED BENEFITS CHANGE FORM AND RETURN TO:

Parkway Benefits 455 N. Woods Mills Road Chesterfield, MO 63017

Or FAX your change form to: 314-415-8050. Or email to: jbovaconti@parkwayschools.net

Information You Need to Know About Open Enrollment

If you are a recent retiree, (retired within the past year), you are only allowed by state law to add a dependent to your coverage within the first year of your retirement. For example, if you retired June 30, 2020, you have until June 30, 2021 to add a spouse or dependent child. During this first year of retirement, you may add your dependent at any time, not just during open enrollment. Should you have any questions regarding your insurance coverage, please feel free to contact Janet Bova Conti in the Benefits Department at (314) 415-8059 or you can email her at jbovaconti@parkwayschools.net.

Parkway Retiree meeting #1

Wednesday, November 18, 2020 from 4:00 pm – 5:30 pm

Meeting URL: https://mmc.zoom.us/j/94681479654?pwd=RlhVZU1oUzBnT3Q5WnNhOGYvUVp2Zz09

Or Join by telephone

Dial: US: +1 312 626 6799

Meeting ID: 946 8147 9654

Password: 902008

Parkway Retiree meeting #2

Friday, November 20, 2020 from 11:00 am – 12:30 pm

Meeting URL: https://mmc.zoom.us/j/93641500595?pwd=TzRhbEloSHpWWk5GbThuNG9PdUkxdz09

Or Join by telephone

Dial: US: +1 312 626 6799

Meeting ID: 936 4150 0595

Password: 154130

2021 Renewal Highlights

- There are no changes for the UHC Base and the UHC Premium plans. That means co-pays, deductibles
 and prescription tiers will all remain the same as they were in 2020. The premium will also remain
 unchanged. Rates for UHC Base will stay the same as they were in 2020. Rates for UHC Premium Plan
 will stay the same as they were in 2020.
- The UHC High Deductible Plan premiums are staying the same as in 2020. The deductibles are staying the same at \$2,800 for individual coverage and \$5,600 for family coverage.
- The District has kept Delta Dental and EyeMed as the dental and vision providers. No increases in premiums in 2021.
- For Medicare Eligible Retirees, the district has also kept Anthem BCBS Medicare Supplemental Plan (Plan C with Part D) and Aetna Advantra HMO Plan. The cost of the Anthem BCBS Medicare Supplemental Plan will decrease to \$487.83 per month per enrolled member. The cost of the Aetna Advantra HMO Plan will decrease to \$298.32 per month per enrolled member.
- NEW Naturally Slim, a free online weight management and mindful eating program, has been added to our employee wellness offerings. Read more on page 17 of this guide or you can go to www.naturallyslim.com/parkwayschools for more information.
- Employee Assistance Program (PAS) Allows face-to-face counseling visits and unlimited telephone counseling. Please see more information about the EAP/PAS program on pages 19 and 20 of this guide. This is a new program for any Retiree and their family who are enrolled in any of the UHC Medical Plans that Parkway offers.
- Remember The Parkway School District Claymont Care ATC Clinic in Ballwin is now open.
- Patient Assurance Program Express Scripts. With this offering, eligible members will never pay more than \$25 per 30-day supply of preferred and participating insulin products. Please see: https://www.express-scripts.com/frontend/open-enrollment.parkwayschooldistrict for more information.
- Livongo for Diabetes and Hypertension programs Express Scripts
 We are excited to announce Livongo, a new health benefit being offered at no cost to eligible members enrolled in the medical plan. The Livongo for Diabetes and Livongo for Hypertension programs make living with diabetes and high blood pressure easier! The Diabetes program is for members diagnosed with Type 1 or Type 2 diabetes. A wireless connected meter uploads readings and provides real-time tips. Test strips and lancets are shipped to your home, free of charge. Certified Diabetic Educators assist you with nutrition and lifestyle changes. The Hypertension program includes a remote monitoring wireless blood pressure cuff, which tracks progress and provides tips to help you stay on track. Licenses professionals provide live coaching, virtual care, and 24/7 digital alerts.
- If you are thinking of changing to one of the UHC medical plans and want an estimate of prescription costs use the following link: www.express-scripts.com/ParkwaySchoolDistrict. Click on 'go' under open enrollment information and then click on the plan you are considering to participate in.

Contact Information

Refer to this list when you need to contact one of your benefit vendors. For general information contact Finance/Benefits.

Plan	Whom To Call	Phone Number	Website
Medical (Base and Premium Plan)	United Healthcare	1-866-633-2474	www.myuhc.com
Medical (High Deductible Plan)	United Healthcare	1-866-734-7670	www.myuhc.com
Health Savings Account (H.S.A)	Optum Bank	1-800-791-9361 (Option 1)	www.optumhealthbank.com
Pharmacy	Express Scripts	1-800-282-2881	www.express-scripts.com
Dental Plan (PPO)	Delta Dental	1-800-335-8266 or 314-656-3001	www.deltadentalmo.com
Dental Plan (Pre-Paid)	SunLife (Assurant)	1-800-733-7879	www.assurantemployeebenefits.com
Vision Plan	EyeMed	1-866-939-3633	www.eyemedvisioncare.com
Medicare Supplemental Pharmacy	Anthem BCBS Anthem Customer Svc IngenioRx	1-800-490-6145 1-866-830-0174 1-833-279-0466	www.anthem.com
Medicare Advantage Plan Pharmacy: Caremark/CVS	Aetna – Advantra HMO	1-888-267-2637 1-844-741-8423	www.aetnaretireeplans.com
Employee Clinic	Care ATC	1-800-993-8244	www.careatc.com
Employee Assistance Program (FSA)	PAS	1-800-356-0845	www.paseap.com
Advocate4Me	United Healthcare	Call Number on Back of Medical ID Card	www.myuhc.com
Virtual Visits	United Healthcare	N/A	www.myuhc.com
Benefits Team	Whom To Call	Phone Number	Email
Parkway School District (Finance/Benefits)	Janet Bova Conti Tierra Morris	314-415-8059 314-415-8058	jbovaconti@parkwayschools.net tmorris@parkwayschools.net
J. W. Terrill Marsh & McLennan Agency	Ken Summers Stacey Asher	314-594-2688 314-594-2725	ksummers@jwterrill.com sasher@jwterrill.com

Prescription Drug Coverage

For Retirees enrolled in one of United Healthcare Medical plans, the prescription drug carrier will be Express Scripts, Inc. Although 90-day prescriptions are available at a retail level, the plan strongly encourages retirees to utilize the mail order prescription service. Mail order charges only two co-pays for a 90-day prescription. Not only does the mail order service save you a whole copay, it also saves the Health insurance plan because deeper discounts are offered on home delivery claims. You will be required to fill all **SPECIALTY** medications through Express Scripts Specialty Pharmacy, Accredo.

Medical Insurance

We will offer three District Self-Funded Medical Insurance options as in the past: United Healthcare Base plan, United Healthcare Premium plan and United Healthcare High Deductible plan. The premiums for all plans are staying the same as last year. There have been no plan changes made to the medical plans.

For retirees and/or spouses covered through Parkway, approaching the age of 65 or currently Medicare eligible, we will continue to offer two Medicare Insurance Options as in the past: Aetna Advantra HMO Advantage Plan and Anthem Blue Cross/Blue Shield Medicare Supplemental Plan (Plan C with Part D).

It is extremely important for you to understand the difference between a Supplemental Insurance Plan (Anthem Blue Cross and Aetna Advantra) and Secondary Insurance Plan (UHC). More detailed Medicare Information is included in this Guide that explains the coordination of benefits between the two plans.

For 2021, the Aetna Advantra HMO plan will have a decrease in cost. The monthly premium for 2021 is \$298.32 per member per month. This plan is good only in the Metro St. Louis area. It includes Silver Sneakers and prescription coverage. The Part D pharmacy benefit is managed by Caremark/CVS.

As an alternative to the Aetna Advantra HMO Advantage Plan, Parkway also offers a Medicare Supplemental Plan, offered through Anthem Blue Cross/Blue Shield with a Medicare Part D prescription drug plan, Blue MedicareRX. This supplement program allows for freedom of choice of doctors, medical facilities and also allows for a residence of choice anywhere within the continental United States. The monthly premium for this plan for 2021 will decrease to \$487.83. This plan does not include Silver Sneakers.

If you and/or your spouse are currently enrolled in any of the Parkway plans offered and are 65 or older, you are eligible to change to either of these supplemental programs during our open enrollment period. If you want to switch to one of the Medicare supplemental plans that Parkway offers, call the Benefits office at (314) 415-8059 and request that an application be mailed to your home. If during any open enrollment period, you decide these are not the plans to your liking, you can switch back to any of the other plans Parkway offers.

Dental Insurance

We offer one dental plan through Delta Dental. The Assurant Dental plan is no longer available to new enrollees. Current Assurant participants will be grandfathered into the plan. If you decided to drop the Assurant Dental coverage you will not be able to re-enroll in the future years. There will be no increase to the Delta Dental plan rates and no increase to the Assurant Dental premiums for the calendar year 2021.

Vision Insurance

The vision carrier for 2021 is EyeMed Vision Care. The rates will remain the same.

Changing Coverage during the Year

You may make coverage changes during the year only if you experience a change in family status. The change in coverage must be consistent with the change in status (e.g., you cover your spouse following your marriage, your child following an adoption, etc.). The following are considered family status changes for purposes of the Plan:

- your marriage, divorce, legal separation or annulment;
- the birth, adoption, placement for adoption or legal guardianship of a child;
- a change in your spouse's employment or involuntary loss of health coverage (other than coverage under the Medicare or Medicaid programs) under another employer's plan;
- loss of coverage due to the exhaustion of another employer's COBRA benefits, provided you were paying for premiums on a timely basis;
- the death of a Dependent;
- your Dependent child no longer qualifying as an eligible Dependent;
- a change in you or your Spouse's position or work schedule that impacts eligibility for health coverage;
- contributions were no longer paid by the employer (This is true even if you or your eligible Dependent continues to receive coverage under the prior plan and to pay the amounts previously paid by the employer);
- benefits are no longer offered by the Plan to a class of individuals that include you or your eligible Dependent; termination of you or your Dependent's Medicaid or Children's Health Insurance Program (CHIP) coverage as a result of loss of eligibility (you must contact the Benefits Department within 60 days of termination);
- you or your Dependent become eligible for a premium assistance subsidy under Medicaid or CHIP (you
 must contact the Benefits Department within 60 days of determination of subsidy eligibility);
- a strike or lockout involving you or your Spouse; or
- a court or administrative order.

If you wish to change your election, you must contact the Benefits Department within 30 days of the change in family status. You will need to provide documentation of the change. Otherwise, you will need to wait until the next annual open enrollment.

You can cancel any of your benefits during the year. We drop on the last day of each month. Please email Janet Bova Conti if you want to drop any of your benefits. Her email is jbovaconti@parkwayschools.net

Medical Insurance: United Healthcare

Parkway School District's medical insurance is provided by United Healthcare. Visit www.myuhc.com to search for a provider, review the formulary, order additional medical/prescription ID cards, and track your claims and healthcare cost.

The chart below provides an outline of the coverage options available to you. United Healthcare offers you a range of plan options and a support tool to help you determine the plan that best fits your needs and budget.

IN-NETWORK	BASE PLAN	PREMIUM PLAN	HIGH DEDUCTIBLE PLAN
	What you pay	What you pay	What you pay
Physician Visit	\$25 Per Visit	\$20 Per Visit	Full cost until the \$2,800 Deductible is Met. Then 100% covered in Network
Deductible			
- Individual	\$650	\$500	\$2,800
- Family	\$1,300	\$1,000	\$5,600
Hospitalization	Deductible then 10%	Deductible then 0%	Full cost until the \$2,800 Deductible is Met. Then 100% Covered in Network
Preventive Care	100% Covered	100% Covered	100% Covered
Emergency Room	\$200 Per Visit	\$150 Per Visit	Full cost until the \$2,800 Deductible is Met. Then 100% Covered in Network
Out-of-Pocket Max			
- Individual	\$2,000	\$1,500	\$2,800
- Family	\$4,000	\$3,000	\$5,600
Prescription Drugs	Retail/Mail Order	Retail/Mail Order	
- Generic	\$12 / \$24	\$12 / \$24	Full cost until the \$2,800
- Preferred	\$40 / \$80	\$35 / \$70	Deductible is met. Then
- Non-Preferred	\$60 / \$120	\$55 / \$110	100% covered in Network.

You receive the highest level of coverage if you receive services from in-network providers. Services received from out of network providers will be processed at a lower benefit level which may result in higher out of pocket expenses to the member. Please refer to the plan benefit summary for out of network benefits. You can find the benefit summary on Parkway School District website. https://www.parkwayschools.net.Page/8969.

Please see plan summary for full details

Base Plan Highlights

- This plan has copays when you visit your physician, emergency room, or urgent care.
- Prescription Drug Benefit through Express Scripts includes a mail order benefit for additional cost savings.
- If you utilize a non-network pharmacy, you are responsible for any difference between what a non-network pharmacy charges and the amount Express Scripts would have paid for the same prescription drug dispensed from a Network Pharmacy.
- Dependents are covered until the end of the month in which they turn 26 years old.
- Please see enclosed rate sheet
- If you require lab work, both LabCorp and Quest Diagnostics are considered In-Network.

Premium Plan Highlights

- This plan has copays when you visit your physician, emergency room, or urgent care.
- Prescription Drug Benefit through Express Scripts includes a mail order benefit for additional cost savings.
- If you utilize a non-network pharmacy, you are responsible for any difference between what a non-network
 pharmacy charges and the amount Express Scripts would have paid for the same prescription drug
 dispensed from a Network Pharmacy.
- The Premium Plan offers a low deductible and out-of-pocket costs as well as lower copayments; however, the premium cost is higher.
- Dependents are covered until the end of the month in which they turn 26 years old.
- Please see enclosed rate sheet
- If you require lab work, both LabCorp and Quest Diagnostics are considered In-Network.

Qualified High Deductible Health Plan (QHDHP) Highlights

- Prescription Drug Benefits are through Express Scripts.
- Dependents are covered until the end of the month in which they turn 26 years old.
- Please see enclosed rate sheet
- If you require lab work, both LabCorp and Quest Diagnostics are considered In-Network.

Parkway Employee Clinic provided by Care ATC

Retirees and their dependents over the age of 2 will have access to the Parkway Employee Clinic. The Clinic provides a multitude of services. Whether you are obtaining an annual physical, or caring for an unexpected illness, these services (and more) can be completed at the Parkway Employee Clinic. If the Clinic physician prescribes a generic medication, you may be able to have it dispensed right at the clinic.

For those on the UHC medical plans, no charges apply for preventive services and for those on the UHC Base or Premium Plans, no copay charged for non-preventive services. If you are on the UHC High Deductible Plan, a \$35 office visit will be charged for non-preventive services.

The Parkway Employee Clinic has five locations: Creve Coeur, St. Peters, O'Fallon, Bridgeton, and Claymont in Ballwin. Scheduling an appointment is easy! You have three options: 1) using the CareATC Mobile App, available 24/7; 2) using the website, careatc.com/patients; or 3) calling 800-993-8244.

HEALTH SAVINGS ACCOUNT (HSA): OPTUM BANK

Parkway School District offers a health savings account (HSA) paired alongside your qualified high deductible health plan with United Healthcare. Optum Bank Benefits will continue to be the administrator for the HSA benefit for employees, but for Retirees, you can go to any bank that sets up Health Savings Accounts.

An HSA works like an IRA. You deposit money pre-tax and it grows tax-free until you use it. It's your money, no matter what. You can withdraw funds for health insurance costs and medical expenses. And when you reach age 65, you can withdraw it without penalty and use it for whatever you want.

To open an HSA through Optum Bank, you have to be enrolled in a qualified high deductible health plan. You can use the money in the HSA to pay for the health plan's deductible.

How much can you contribute to your HSA in 2021?

Single: \$3,600Family: \$7,200

• If you are over the age of 55, you can contribute an additional \$1,000 each year you are eligible

Some of the benefits of having a Health Savings Account (HSA) include:

- Stays with you it's your money even if you change jobs
- Reduces your taxable income the money is tax-free when you deposit it and when you withdraw it for qualified medical expenses
- Covers other types of bills pays for insurance deductibles and medical care/supplies not typically covered by medical insurance, vision and dental expenses.
- Use to pay for qualified eligible dependent medical expenses
- Grows with you the money in the account is yours to invest and the earnings are tax-free.
- Investment Options Optum Bank offers the ability for consumers to manage their HSA dollars through investments online. By enabling this functionality, your fund balances will be automatically reallocated, consistent with your investment elections, at the frequency you select.

What are the Differences between a Qualifying High Deductible Health Plan and a Traditional PPO Plan?

In a QHDHP, all services received, with the exception of preventive office visits, are applied to the deductible first. This would include office visits that are not preventive, emergency room visits, and prescription drugs. You will, however, still have the opportunity to benefit from the discounts associated with using a network physician or facility.

Contact Optum Bank to learn more about the benefits of a HSA and to get more information about the administration.

You can use your HSA. for your spouse and dependents – even if they are not covered by your High Deductible Health Plan.

You can use HSA funds for IRS-approved items such as...

- Doctor's office visits
- Dental Services
- Eye exams, eyeglasses, contact lenses and solutions, and laser surgery
- Hearing aids
- Orthodontia, dental cleanings, and fillings
- Prescription drugs
- Physical therapy, speech therapy, and chiropractic expenses

For more information about approved items, plus additional details about the HSA, visit the IRS website at www.irs.gov



Dental Care: Delta Dental

The dental benefit is offered through Delta Dental of Missouri.

Cost Per Month:

Dental Monthly Premium				
	Retiree Only	Retiree & Spouse	Retiree & Spouse & 1 or more Child(ren)	Retiree & 1+ Child
RETIREES	\$49.82	\$87.38	\$145.58	\$107.95
COBRA/LOA	\$49.82	\$87.38	\$145.58	\$107.95

The chart below provides an outline of the coverage you receive when you use <u>in-network</u> providers. You receive the highest level of coverage if you receive services from in-network providers. Services received from out of network providers will be processed at a lower benefit level which most likely will result in higher out of pocket expenses to the member.

The network attached to the plan is the Delta Dental PPO/Premier. To search the network for participating providers please visit www.deltadentalmo.com

Type of Service	PPO Network		Premier Network	Non-Network
Annual Maximum		\$1,250 Per Person		า
Deductible		\$50) Individual / \$150 F	amily
Preventive Care:	0%		0%	0%
Basic Services:	20%		25%	25%
Major Services:	40%		45%	45%
Orthodontia:			time Maximum of \$ and Child (ren) to	-



Dental Care: Assurant - now known as Sun Life

This dental benefit is offered through SunLife. Not open to new enrollees.

Cost Per Month:

Dental Monthly Premium				
	Retiree Only	Retiree & 1 Dependent*	Retiree & 2 Dependents*	
RETIREES	\$14.55	\$23.45	\$35.91	
COBRA/LOA	\$14.55	\$23.45	\$35.91	

^{*}A Dependent is defined as a spouse or a child.

The chart below provides an outline of the coverage you receive when you use <u>in-network</u> providers. This dental plan is in-network only. Services received from out of network providers will **not** be covered under this Assurant copay plan.

The network attached to the plan is the SunLife Dental DHMO network, formerly Assurant Dental. To search the network for participating providers please visit www.slfserviceresources.com. You must use one of these dentists.

Type of Service	Basic Plan
Annual Maximum	N/A
Deductible	\$0 per individual / \$0 per family
Preventive Care:	Scheduled Copayment
Basic Services:	Scheduled Copayment
Major Services: Scheduled Copayment	
Orthodontia:	Discounts Available



Vision Plan: EyeMed – Providing Parkway Vision Coverage Since 2017

The vision benefit continues to be offered through EyeMed.

Below provides an outline of the coverage you receive when you use <u>in-network</u> providers. You receive the highest level of coverage if you receive services from in-network providers. Services received from out of network providers will be processed at a lower benefit level which most likely will result in higher out of pocket expenses to the member. The network attached to the plan is the EyeMed Insight network.

Voluntary Vision

Well Vision – Every 12 months \$0 copay

Prescription Lenses

\$20 copay

Lenses - Every 12 months

- Single vision, lined bifocal, and lined trifocal lenses
- Polycarbonate lenses for dependent children

Frames - Every 24 months

- \$130.00 allowance for a wide selection of frames
- 20% off the amount over your allowance

OR Contacts (instead of glasses) - Every 12 months

- Up to \$55 copay for your contact lens exam (fitting and evaluation)
- \$130 allowance for contacts

Retiree Pays Per Month:

Vision Monthly Premium				
	Retiree Only	Retiree & 1 Dependent	Retiree & Family	
RETIREE COST	\$5.20	\$9.34	\$13.20	
COBRA/LOA	\$5.20	\$9.34	\$13.20	



As an EyeMed member, you can get any frame for \$0 out-of-pocket when you shop at Sears Optical or Target Optical – even top fashions brands are included!! Please use offer code 755284 to take advantage of this offer.

How to find a provider – Go to "www.eyemedvisioncare.com"

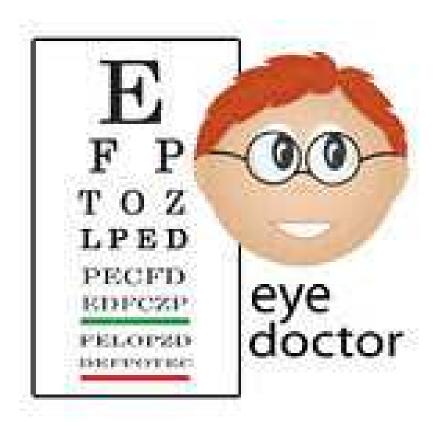
- Click "Find a Provider" at the top right of the webpage.
- Enter your zip code, select the *Insight* Network and hit the "Get Results" button.
- The search will generate a report of the search results, listing the providers closest to your zip code first.
- You can refine your search even more under the "Filter Search Results" on the left side of the webpage.
- Or, you can call 866-939-3633 to speak with a Customer Service Representative.

You can also use this website for practical tools and personalized information for your vision care.

- Learn about vision wellness to manage your vision health and wellbeing.
- Check your in-network vision benefits and how to use them.

Out-of-Network Services

You can choose to receive care outside of the EyeMed Vison network. You simply get an allowance toward services and you pay the difference. In-Network benefits and discounts will not apply. Just pay in full at the time of service and then file a claim for reimbursement.



Anthem – Blue Cross/Blue Shield Supplemental Plan (Medicare Eligible Only)

Plan C - Plan Benefits may be adjusted when final approval is received

Medicare (Part A) Hospital Services – Per Benefit Period

*A Benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

Services and Supplies	Medicare Pays	With Plan C, We Pay	With Plan C, You Pay
Hospitalization			
Semi-private room and board, general nursing and mi-	scellaneous		
services and supplies			
First 60 Days	All but \$1,260	\$1,260 (Part A	\$0
61st day thru 90th day	All but \$315 a day	Deducible)	\$0
91 st day and after:	All but (10001-)	\$315 a day	ΦO
While using 60 lifetime reserves days	All but \$630 a day	\$630 a day	\$0
Once lifetime reserve days are used:	\$0	\$630 a day	\$0
 Additional 365 days 	\$0 \$0	100% of Medicare –	All Costs
 Beyond the Additional 365 days 	ΨΨ	eligible expenses	00010
		\$0	
having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital.			
First 20 days	All approved amounts	\$0	\$0
21 st day thru 100 th day	All but \$157.50 a day	Up to \$157.50 a day	\$0
101 st day and after	\$0	\$0	All Costs
Blood			
First 3 Pints	\$0	Cost of 3 Pints	\$0
Additional Amounts	100%	\$0	\$0
Hospice Care			
Available as long as your doctor certifies you are	All but very limited	Medicare copayment and	\$0
terminally ill and you elect to receive these services	coinsurance for	coinsurance	
	outpatient drugs and		
Medicare (Part B) Medical Services – Per	inpatient respite care		

Medicare (Part B) Medical Services – Per Calendar Year

*Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech thera			
diagnostic tests, durable medical equipment	ару,		
First \$147 of Medicare-approved amounts*	\$0	\$147 (Part B Deductible)	\$0
Remainder of Medicare-approved amounts*	80%	20%	\$0
Part B excess charges (about Medicare-approved	\$0	\$0	All Costs
amounts)			
Blood			
First 3 Pints	\$0	All Costs	\$0
Next \$147 of Medicare-approved amounts*	\$0	\$147 (Part B Deductible)	\$0
Remainder of Medicare-approved amounts	80%	20%	\$0
Clinical Laboratory Services			
Blood tests for diagnostic services	100%	\$0	\$0

Anthem Blue Cross/Blue Shield Supplement Plan - Plan C continued

Services and Supplies	Medicare Pays	With Plan C, We Pay	With Plan C, You Pay
Home Health Care			
Services Covered by Medicare			
Medically necessary skilled care services and	100%	\$0	\$0
medical supplies			
Durable Medical Equipment:	Φ0	04.47 (D (D D) (") ()	Φ0
First \$147 of Medicare-approved amounts*	\$0	\$147 (Part B Deductible)	\$0 ***
Reminder of Medicare-approved amounts*	80%	20%	\$0
At-home recovery services – not covered by Medicare			
Home care certified by your doctor, for personal care during recovery from an injury or sickness for			
which Medicare approved a home care treatment			
plan	\$0	\$0	All Costs
F-2	0	40	7 3 3 3 5 5
-Benefit for each visit			
-Number of visits covered (Must be received within	\$0		
8 weeks of last Medicare-approved visit)			
-Calendar-year maximum			
Other Benefits			
Foreign Travel – Not covered by Medicare			
Medically necessary emergency care services			
beginning during the first 60 days of each trip			
outside the USA		\$ 0	\$250
First \$250 and colondar year	¢ 0	\$0 80% to a lifetime	\$250 20% and amounts over
First \$250 each calendar year Remainder of Charges	\$0 \$0	maximum benefit of	the \$50,000 lifetime
Nomanidor of Orlarges	ΨΟ	\$50,000	maximum

What Medicare pays is subject to change. The government has not given final approval on Medicare deductibles, but the Anthem plan will pick up 100% of Medicare-eligible expenses.

Medicare (Part D) Prescription Drug Coverage

Your Retiree Drug Plan includes two drug benefits. The chart below shows your cost after you receive basic coverage provided by your group Part D drug benefits and additional coverage provided under your Senior Rx Plus supplement benefits.

Product	Plan Benefits
Formulary	Premier
Deductible	\$0
Covered Services	What you pay

INITIAL COVERAGE: Below is your payment responsibility from the time you meet your deductible, if you have one, until the amount paid by you and the Coverage Gap Discount Program for covered Part D prescriptions reaches your True Out-of-Pocket limit of \$6,550.

Retail Pharmacy

Per 30-day supply (Specialty Limited to a 30-day supply)

Generics \$15 copay
Select Generics \$0 copay for Select Generics
Preferred Brands
Non-Preferred Brands and Non-Formulary Drugs \$30 copay
\$60 copay

Typically retail pharmacies dispense a 30-day supply of medication. Many of our retail pharmacies can dispense more than a 30-day supply of medication. If you purchase more than a 30-day supply at these retail pharmacies, you will need to pay one copay for each full or partial 30-day supply filled. For example, if you order a 90-day supply, you will need to pay three 30-day supply copays. If you get a 45-day or 50-day supply, you will need to pay two 30-day copays.

Anthem Medicare (Part D) Prescription Drug Coverage - Plan C continued

Product

Mail Order Pharmacy	Per 90-day supply			
Through IngenioRx	(Specialty limited to a 30-day supply; 30-day Retail copay or coinsurance applies)			
(833-279-0466, www.anthem.com)				
Generics	\$25 copay			
Select Generics	\$0 copay for Select Generics			
Preferred Brands	\$75 copay			
Non-Preferred Brands and Non-	\$150 copay			
Formulary Drugs				
	a network pharmacy to receive benefits under this Plan. In certain circumstances, you may be			
	ist get a covered prescription filled at an out-of-network pharmacy. You will have to pay the cost			
	ou will be responsible for all amounts over our negotiated cost, plus any deductible, copayment			
or coinsurance listed in this benefit char	rt.			
Vaccine coverage	Medicare covers some vaccines under Part B medical coverage and other vaccines			
	under Part D drug coverage. Vaccines for Flu, including H1N1, and Pneumonia are covered			
	under Medicare medical coverage. Vaccines for Chicken Pox, Shingles, Tetanus,			
	Diphtheria, Meningitis, Rabies, Polio, Yellow Fever, and Hepatitis A are covered under			
	Medicare drug coverage. Hepatitis B is covered under medical coverage if you fall into a			
	high risk category and under drug coverage for everyone else. Other common vaccines are			
	also covered under Medicare drug coverage for Medicare-eligible individuals under 65.			
Catastrophic Coverage	Your payment responsibility changes after the cost you and the Coverage Gap Discount			
Cataca opino Covorago	Program have paid for covered reaches your True Out-of-Pocket limit of \$6,550.			
	Trogram have paid for covered reached your ride out of reconstruit or popose.			
Generic Drugs	5% coinsurance with a minimum copay of \$3.70 and a maximum copay of \$15.00			
S .	(Specialty limited to a 30-day supply)			
Select Generics	\$0 copay for Select Generics			
Brand-Name Drugs	5% coinsurance with a minimum copay of \$9.20 and a maximum copay \$30.00			
	(Specialty limited to a 30-day supply)			
Extra Covered Drug Group	These are drugs that are covered by your retiree drug plan that are often excluded from Part			
	D coverage. These drugs do not count towards your True Out-of-Pocket expenses. They			
	do not qualify for lower Catastrophic copays. These drugs are covered by your Senior Rx			
	Plus benefits.			
Osserb and Osld				
Cough and Cold	See Formulary for complete list of drugs covered			
DESI				
Vitamins and Minerals				
Erectile Dysfunction (ED)				
Generics	You pay your retail or mail order generic copay			
Brands (Preferred and Non-Preferred)	You pay your retail or mail order brand copay			

Plan Benefit

Senior Rx Plus: Your supplemental drug benefit is non-Medicare coverage that reduces the amount you pay, after your Group Part D benefits and the Coverage Gap Discount. The copay or coinsurance shown in this benefit chart is the amount you pay for covered drugs filled at network pharmacies.

PREMIUM RATES for Anthem BCBS Medicare Supplemental Plan C with Part D is \$487.83. (Rate may be adjusted to a lower amount when final approval is received from the state of Missouri). Rate will not go any higher than \$487.83 per month.

Aetna Health Care – Advantra HMO Medicare Advantage Plan

The Part D pharmacy benefit for Aetna Advantra is managed by Caremark/CVS. The Caremark network is very large and has all of the major pharmacy retail chains. Enrollment in this program requires that you reside in the Aetna Advantra Network Service Area. **The Aetna service area includes the following counties:**

- Illinois: Bond, Calhoun, Clinton, Greene, Jersey, Madison, Monroe, Randolph, St. Clair and Washington
- Missouri: Audrain, Boone, Callaway, Cole, Cooper, Crawford, Franklin, Gasconade, Howard, Jefferson, Knox, Lincoln, Maries, Miller, Moniteau, Montgomery, Osage, Perry, Pike, Randolph, Shelby, St. Charles, St. Louis, St. Louis City, St. Francois, Ste. Genevieve, Warren and Washington.

Medical

Product	Advantra HMO			
Deductible	\$0			
Out-of-Pocket Maximum	\$1,500			
Out-of-Pocket Benefit	Limited to Emergencies			
Inpatient Hospital	\$300/Day for Days 1-5; \$0/Day for Days 6-90			
Skilled Nursing Facility	\$0/Day for Days 1-20; \$40/Day for Days 21-50; \$0/Day for Days 51-100			
PCP/Specialist Visits	\$10/\$25 Copay \$250/Visit at freestanding ambulatory surgery center; \$250 for outpatient surgery; or 20% of the cost depending for outpatient hospital observation services			
Outpatient Services/Surgery				
Fitness Benefit	Included; Silver Sneakers and online tools			
Hearing/Vision	\$25 copay for hearing exam; \$0 copay for hearing aids (max \$500 coverage limit) \$25 copay for routine eye exam; \$100 frame and lens allowance every 24 months)			
Outpatient Prescription Drug				
Deductible	\$0			
Tier Structure	\$10 / \$30 / \$50 / 25%			
Retail 90-Day Supply	2x Copay for 90-Day Supply; Tier 4 Drugs N/A (30-Day Retail Only)			
Gap Coverage	Full Coverage at Tier Copays			
(>\$4,130 Total Drug Spend)				
Catastrophic Coverage	Greater of: \$3.70 Generic or a drug that is treated like a generic and			
(>\$6,550 Member Out-of-Pocket)	\$9.20 for all other drugs			
Mail Order	2x Copay for 90-Day Supply; Tier 4 Drugs Not Available via Mail Order			

The Silver Sneakers Program is included with the Aetna Advantra HMO Plan

Additional Information

- Prior Authorization and Step Therapy processes may apply.
- Referrals are required
- Traditional Rx Formulary updates will occur in January. If there is a change to a member's Rx, a letter will be mailed to the member's home.
- No over the counter (OTC) drugs will be covered in 2021
- The new CMS standard for 2021 Rx Gap starts at \$4,130 and ends at \$6,550
- The new CMS standard for catastrophic: member pays the greater of 5%; \$3.70 generic preferred or a drug that is treated like a generic and \$9.20 for all other drugs.
- With the new website, www.aetnahealth.com, Aetna requires members to register and create new login account.
- Part D Explanation of Benefits (EOBs) will refer to Aetna.

PREMIUM RATES for Aetna Advantra HMO is \$298.32 per month.

Wellness Information and EAP

The goal of employee/retiree wellness at Parkway is simple. We wish to create and maintain a culture of health. We wish to provide a positive, inclusive, holistic wellness program that employees and retirees can enter and exit based on their needs and desire. Wellness programs seek to create an environment that increases health awareness, promotes positive lifestyles, decreases the risk of disease, and enhances the quality of life for employees/retirees.

Our wellness offerings include help managing chronic conditions like diabetes and high blood pressure, to onsite exercise, to learning about nutrition, to mental wellness support through our employee assistance program.

Our wellness offerings for 2021 Include (but not limited to):

- Naturally Slim a new online program for mindful eating, weight loss, better sleep and stress management
- Care ATC Employee Clinics providing accessible and great primary care
- Livongo for Diabetes and High Blood Pressure Management
- Patient Assurance Program with Express Scripts
- Personal Assistance Services (PAS), our Employee Assistance Program
- Partnership with local gyms, Community Ed and Fleet Feet Training to provide low cost options for physical activity
- Real Appeal a weight management program free to members
- Healthy Pregnancy Program
- Onsite Flu immunization with Care ATC
- Onsite mammography
- Onsite personal health assessments with Care ATC

Please visit our wellness site for more information as well as the complete list of offerings, https://www.parkwayschools.net/Page/3889.

Or contact Leah Gonzalez, Wellness Coordinator at lgonzalez1@parkwayschools.net or (314) 415-8034.

Naturally Slim

Naturally Slim (NS) is digital behavior change program that will help you build lifelong skills for less stress, better sleep, and weight loss that sticks – no restrictive diets, calorie-counting, or specialty foods required. With the NS program, you'll learn to change *when* and *how* you eat, not *what* you eat, so you can improve your physical <u>and</u> mental health without giving up the foods you love. The program is offered at **no additional cost** to all Parkway Schools retirees, spouses/domestic partners and adult dependents 18 and older who are members of our United Healthcare plan. Participation in Naturally Slim is confidential and information will not be shared with Parkway School District. You can participate in NS wherever and whenever you want on your phone, computer, or through the NS mobile app.

This program is not available if you are Medicare Eligible.

The Naturally Slim program includes:

- Personalized video curriculum to help you meet your goals
- Digital dashboard for learning, goal setting, tracking, and more
- Motivation in the form of regular emails and texts to keep you motivated and on track
- Health coaches to help you work through specific challenges
- Mobile app for easy access to NS matter where you are
- Online community for social support
- Online tools to give you feedback, provide accountability, and build skills
- Digital integration with activity trackers, scales, and digital assistants like Amazon Alexa

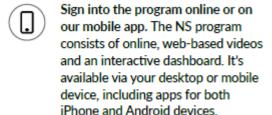
To learn more and apply, go to www.naturallyslim.com/parkwayschools.

The new Naturally Slim mobile app teaser video:

https://vimeo.com/463404059

What to Expect





Receive our Welcome Kit. After your application's accepted, you'll receive a Welcome Kit to kick off the program.

Watch our weekly video lessons.
On your start date, you can sign in to view your Week 1 videos, access your dashboard, and start your journey to better overall health

Parkway Care ATC Clinic Wellness Incentive 2020 - Retirees

Care ATC Clinic Incentive= \$50 sent via mail to your home around 1st week of February, 2021.

- Participation in the Parkway wellness incentive program is strictly voluntary.
- In order to receive the wellness incentive, retirees can voluntarily participate in the program by completing the steps below, by December 31, 2020.
- The \$50 incentive for visiting Care ATC is paid via a check mailed to your home around the 1st week of February, 2021.

Steps for the \$50 Care ATC Clinic Incentive:

<u>Step One:</u> See the clinic for preventive/wellness care, a <u>Personal Health Assessment</u> or even get- well care. There are two easy ways to schedule: www.careatc.com/patients or call 800.993.8244.

<u>Step Two:</u> Please let us know the date that you were seen at the clinic by completing the attached form. The deadline to complete the steps is December 31, 2020. A \$50 incentive check will be mailed to Retirees around the 1st week of February , 2021.

Frequently Asked Questions:

- 1. **How do I make a Care ATC Clinic appointment?** There are two easy ways to schedule: <u>www.careatc.com/patients</u> or call 800.993.8244.
- 2. **Is this confidential?** It's the law! Your medical information is never shared with another including your employer. Your results remain confidential and secure with Care ATC.
- 3. **Will there be onsite opportunities to get a Personal Health Assessment?** No, due to covid-19 restrictions and social distancing, we will not have any onsite offerings.
- 4. I already was a patient at the clinic will that count? Any Care ATC clinic visit in 2020 will count.
- 5. I already had a preventive visit with my primary care provider in 2020 will that count? No, we ask that you receive your screening or preventive visit with Care ATC for the clinic incentive. Keep in mind that wellbeing visits, including Personal Health Assessments, are without cost to you and the information can be shared back to your own Primary Care Provider.
- 6. What does the Personal Health Assessment (PHA) include? Personal Health Assessments provide a snapshot of your health through laboratory screenings, medical history, and physical factors. The PHA is not a drug test. The test will include height, weight, blood pressure and 30+ lab values including cholesterol and blood glucose. More information is available on the Employee Clinic Page
- 7. What are the benefits of the 2020 Clinic Incentive? The amount of employees completing the wellness incentive has remained the same or decreased in the last five years. Employees have experienced difficulty with preventive care visits or lab work being incorrectly submitted to insurance. With the use of Parkway's Care ATC Clinic, this problem is avoided. This incentive is a shorter and simpler process to complete. The PHA offers a preventative tool that enables you to identify potential health risks before they become catastrophic.
- 8. **Do I have to change to the clinic? I like my provider.** You do not have to change your primary care provider. You may have the Personal Health Assessment at the Care ATC Clinic and share those results with your primary care provider.

WELLNESS INCENTIVE FORM – RETURN TO PARKWAY

Complete and Return this form to receive the \$50 Wellness incentive for plan year 2020.

In order to be eligible for the incentive, you must be enrolled in one of Parkway's UHC medical plans through December 31, 2020. You must have a Personal Health Assessment with the Parkway Employee Clinic (Care ATC) in order to receive this incentive. You must complete this form and return it to Parkway School District by December 31, 2020.

1.	On what date was your Care ATC visit? If you do not know the exact date, just put the month you completed your visit. (Must be in calendar year 2020).						
2.	Complete this form and return to Parkway Sch	ool District before 12/31/2020.					
3.	Please print your name, address and last 4 digits of your SSN						
	Print Name last	4 SSN					
	Return this form by December 31, 2020 to:	Parkway School District Attn: Benefits 455 N. Woods Mill Rd. Chesterfield, MO 63017					
	Email: jbovaconti@parkwayschools.net Fax: (314) 415-8050	,					
	\$50 incentive checks will be mailed to your home first week in February, 2021						

Employee Assistance Program (EAP) – NOW AVAILABLE TO RETIREES AND THEIR FAMILIES WHO ARE ON ANY UHC MEDICAL PLAN.

Parkway offers an Employee Assistance Program at no cost to our employees. This benefit is through PAS and offers confidential, short-term counseling for personal and family issues.

Our employee assistance program is designed to save you time and stress. The program can give you a way to cope with personal issues or work-related stress. PAS provides an extensive suite of counseling and life coaching services to help you navigate challenges, and improve your quality of life – emotionally, physically, financially, personally, and professionally.

Program Features

Work Life Services
Legal and Financial Counseling
Identity Theft
Tax Consultation
Healthy Eating
Employee Discounts
Child and Elder Care Consultation

Will Preparation
Legal Document Preparation
Funeral Preparation
Bereavement/Daily Living Resource
Life Coaching
Tobacco Cessation
Chronic Medical Condition Management

Remember, your communications with the EAP are always confidential.

First-Time Users:

- 1. Go to www.paseap.com and click on "Register".
- 2. Provide your organization web ID: 0526 and wayForward app code Parkway SD
- 3. Create a user name and password.

Future Logins:

Simply enter your user name and password, and then click on the "Login" button. If you have problems registering or logging in, call 1-888-327-9573.





© Personal Assistance Services

website: https://www.paseap.com To register, use organization code: 0526 wayForward app code: Parkway SD



Free & Confidential 800.356.0845 • www.paseap.com

To download the wayForward app

Your Resource for Life's Questions

Each of us experiences demands for our time and energy, both on and off the job. In addition to our responsibilities at work, we also seek to fulfill our family responsibilities, meet our financial obligations, enjoy personal interests, and maintain a healthy family and social life. The key to balancing it all is having access to the right tools, resources and support.

Personal Assistance Services (PAS) provides you with a wealth of confidential, professional services that can help you address challenges and strengthen your work and home life.

This is a pre-paid benefit funded completely by your employer and free to you and your dependents. The EAP is confidential - PAS does not disclose information to anyone about your participation unless you give your consent to do so (except as required by law).

Through PAS you have access to:

- · Elder care managers
- Child care specialists
- Certified child development and parenting professional
- Organization and time management specialists
- Retirement coaches
- · Career coaches
- Tobacco cessation coaches
- Master's level licensed counselors
- Registered and licensed dietitians
- Certified financial counselors
- Attornevs
- · Life coaches
- · Health coaches
- Self-paced cognitive behavioral therapy through the wayForward digital app
- Downloadable resources, financial tools, legal forms and more on the PAS website

Additional Health Benefits and Parkway Employee Clinic

Get the Most from Your Benefits

Parkway School District offers you and your eligible family members a comprehensive and valuable benefits program. We encourage you to take the time to educate yourself about your options and choose the best coverage for you and your family. If you have any questions, please contact the Parkway Benefits Department.

To get the most from your benefits during the year, try these tips:

- Ask your doctor for the generic equivalent of the brand-name drug prescribed
- Visit in-network providers for your care

Find Care and Cost tool

Quickly and easily estimate your health care costs on www.myuhc.com. A mobile version of the Find Care and Cost tool is available in the Health4Me mobile app.

Using your benefit information, myHealthcare Cost Estimator:

- Shows you the estimated costs for a treatment or procedure
- Displays how that cost is impacted by your deductible, co-insurance and out-of-pocket maximum
- Gives you an estimate of what you'll be responsible to pay
- Provides you with usable information for planning and budgeting

You can use this information to Plan your care and Save money, Budget for medical expense, Find doctors that better meet your needs, or Learn about new treatment options

Rally

Rally is a user-friendly digital experience on www.myuhc.com that will engage you in a new way by using technology, gaming and social media to help you understand, learn and support you on your health journey. With the online Rally Health Survey, personalized missions, rewards and connections to wearables like Fitbits, Jawbones and more, it is easier for you to get motived to be healthier.

Virtual Visits

A virtual visit lets you see and talk to a doctor from your mobile device or computer without an appointment. Most visits take about 10-15 minutes and doctors can write a prescription, if needed, that you can pick up at your local pharmacy.

Conditions commonly Treated Through a Virtual Visit

Bladder Infections/Urinary Tract Infection Pink Eye Rash

Bronchitis Fever Sinus Problems Cold/Flu Migraine/Headaches Sore Throat

To Access, Login to www.myuhc.com and choose from provider sites where you can register for a virtual visit.

After registering and requesting a visit, you will pay the primary care visit copay for your United Healthcare Plan.

Advocate4Me

Advocate4Me is a consumer engagement program that provides United Healthcare members with a single point of contact to address your various health needs. By calling a single toll-free number, listed on the back of your ID card, or using your preferred communication channel, members are connected with an Advocate who provides them with end-to-end support, "owning" their request unit it's resolved. This service is offered at no charge to United Healthcare members.

Real Appeal

Real Appeal is a weight loss and healthy lifestyle program, available to eligible Parkway School District employees and their dependents as part of our United Healthcare benefit plan. It is a simple, step-by-step program designed to introduce small changes over time that lead to healthier habits and long lasting weight loss results. The program is offered at **no additional cost** to employees, spouses/domestic partners and dependents 18 and older who are members of our United Healthcare plan **with a BMI (body mass index) of 23 or higher**. Your BMI will be calculated during a personalization session to confirm that you qualify for the program. Participation in Real Appeal is confidential and information will not be shared with Parkway School District. This is a great opportunity to take charge of your personal health or team up with a loved one to lose weight and learn some healthy new habits.

This program is not available if you are Medicare Eligible.

To Get Started, Go to parkway.realappeal.com

The Real Appeal program comes complete with a number of complimentary tools and resources including:

- A personal Transformation Coach, who will provide guidance and support throughout the program and assist in tailoring a simple approach customized just for you.
- A Success Kit, shipped right to your door and containing step-by-step guides, workout DVDs and
 equipment, healthy recipes, kitchen tools including a personal blender and more (see the attached document
 to see what all is included in the kit)
- The Real Appeal Website and Mobile App to help you stay inspired and keep you accountable to your
 goals by giving you access to 24/7 support and tracking tools. The app is available in both the Apple App
 store and Google Play.

Sign up now using a smartphone, tablet or personal computer to get started or grab a loved one and sign up together!

Livongo

We are excited to announce Livongo, a new health benefit being offered at **no cost** to eligible members enrolled in the medical plan. The Livongo for Diabetes and Livongo for Hypertension programs make living with diabetes and high blood pressure easier!

The Diabetes program is for members diagnosed with Type 1 or Type 2 diabetes. A wireless connected meter uploads readings and provides real-time tips. Test strips and lancets are shipped to your home, free of charge. Certified Diabetic Educators assist you with nutrition and lifestyle changes.

The Hypertension program includes a remote monitoring wireless blood pressure cuff which tracks progress and provides tips to help you stay on track. Licenses professionals provide live coaching, virtual care, and 24/7 digital alerts.

Care Options and When to Use Them

Parkway Employee Clinic provided by Care ATC

Sometimes, you may not be able to get to your doctor's office, and your condition is not urgent or an emergency. In these situations, you may want to consider the Parkway Employee Clinic or a Convenience Care Center – they can be an alternative to seeing your doctor.

The Parkway Employee Clinic has five locations: Creve Coeur, St. Peters, O'Fallon, Bridgeton and Claymont in Ballwin. Scheduling an appointment is easy! You have three options: 1) using the CareATC Mobile App, available 24/7; 2) using the website, careatc.com/patients; or 3) calling 800-993-8244. For more information, visit the Parkway Cares site link: https://www.careatc.com/parkwaycares

Retirees enrolled in a UHC Medical Plan, will have access to the Parkway Employee Clinic. The Clinic provides a multitude of services. Whether you are obtaining an annual physical, or caring for an unexpected illness, these services (and more) can be completed at the Parkway Employee Clinic. If the Clinic physician prescribes a medication, you may be able to have it dispensed right at the clinic.

For those on the UHC medical plans, no charges apply for preventive services and for those on the UHC Base or Premium Plans, no copay charged for non-preventive services. If you are on the UHC High Deductible Plan, a \$35 office visit will be charged for non-preventive services.

Convenience Care Centers

Sometimes, you may not be able to get to your doctor's office, and your condition is not urgent or an emergency. In these situations, you may want to consider a Convenience Care Center that can be an alternative to seeing your doctor.

Convenience Care Centers are conveniently located often in malls or some retail stores, such as CVS Caremark, Walgreens, Wal-Mart and Target, and offer services without the need to schedule an appointment. Services at a convenience Care Center may be provided at a lower out-of-pocket cost than an urgent care center visit and are subject to primary care physician office visit copays and /or deductible/coinsurance. Services at a Convenience Care Center are generally available to patients 18 months of age or older. Services that are available may vary per center.

We do, however, recommend that you seek routine medical care from your primary care physician whenever possible.

To find an in-network Convenience Care Center near you, visit our website at www.myuhc.com.

Typical Conditions that may be treated at a Convenience Care Center include....

- Common Infections (bronchitis, bladder infections, ear infections, pink eye, strep throat)
- Minor Skin Conditions (athlete's foot, cold sores, minor sunburns, poison ivy)
- Flu Shots
- Pregnancy Tests

Urgent Care

Sometimes you may need medical care fast, but a trip to the emergency room may not be necessary. Of course, during office hours you may be able to go to your doctor for any urgently needed service; however, if you require urgent care outside your doctor's regular office hours or you are unable to be seen by your doctor immediately, you may consider going to an urgent care center. At an urgent care center, you can generally be treated for many minor medical problems faster than at an emergency room. We do however; recommend that you seek routine medical care from your primary care physician whenever possible.

Services that are available for Urgent Care may vary per center. If you choose to use an urgent care center, please make sure it is in-network by calling the toll-free number on the back of your medical ID card or visiting the carrier's website at www.myuhc.com.

Typical Conditions that may be treated at an Urgent Care Center include:

Sprains Strains Small Cuts Sore Throats Mild Asthma Attacks
Rashes Minor Infections Vaccinations Preventive Screenings Back Pain or Strains

Emergency Room

If you think you or your loved one may be experiencing an emergency medical condition, you should go to the nearest emergency room or call 911. Emergency services are always considered at the in-network benefit level.

An emergency medical condition is any condition (including severe pain) which you believe that without immediate medical care may result in......

- Serious jeopardy to you or your loved one's health, including the health of pregnant woman or her unborn child
- Serious impairment to you or your loved one's bodily functions
- Serious dysfunction of any of you or your loved one's bodily organ or parts

If you obtain care at an emergency room, you will likely pay more out-of-pocket than if you were treated at your doctor's office, a Convenience Care Center or Urgent Care facility.

*If you receive treatment for an emergency in a non-network facility, you may be transferred to an in-network facility once the condition has been stabilized.

*Please Note: you may incur out-of-network expenses if you receive services from an out-of-network Emergency Room physician, pathologist, radiologist or anesthesiologist, even if the hospital is in-network.

Some examples of emergency conditions may include the following:

Heavy bleeding Chest Pains Large Open Wounds Sudden Change in Vision Spinal Injuries Difficulty Breathing Major Burns Sudden Weakness

Trouble Walking Severe Head Injuries

Primary Care

For routine, primary/preventive care, or non-urgent treatment, we recommend going to your doctor's office for medical care. Your doctor knows you and your health history, and has access to your medical records. You may also pay the least amount of money out-of-pocket when you receive care in your doctor's office.

Lab Services

If you require routine lab work, consider having these services performed at LabCorp or Quest Diagnostics. They are both now In-Network. In most cases, the cost of any preventive lab work should be covered at 100% if coded as preventive.

15

Important Notices

Important Medicare Information

When a covered employee either retires or goes on COBRA and becomes eligible for Medicare coverage, generally at age 65, it becomes necessary for this individual and spouse (if Medicare eligible) to sign up for Medicare Part B. If Medicare Part B is not elected, the coverage provided by Parkway will more than likely not be a benefit for you.

The Parkway School District Employee Health Care Plan, administered by United Healthcare will become the **secondary** insurance to Medicare as opposed to a **supplemental** insurer. What this means, is that, the Parkway Plan will base its payment upon benefits that would have been paid if it had been primary, then will deduct the amount assumed or paid by Medicare under Parts A and B, regardless of whether or not the person was enrolled under both of these parts. Depending on the claim, Parkway's plan may or may not pay anything towards the claim.

If you are Medicare Eligible, and want to get the most out of Parkway's insurance, you may want to consider either the Anthem Blue Cross/Blue Shield Medicare Supplement or the Aetna Advantra HMO Medicare Advantage program. Either of these two programs will offer 100% supplemental insurance for amounts paid by Medicare subject to the co-pays and deductible associated with these two plans.

For more information on how to sign up for Medicare, please contact a Social Security Office nearest your home.

You may also contact Janet Bova Conti at (314) 415-8059 for more information on Medicare options offered by the Parkway School District.

What does Medicare Cover? Find Out!

- 1. Go to www.medicare.gov
- 2. Go to the top of the page, on the tool bar go to "What Medicare Covers"
- 3. Under "What Medicare Covers", click on "Your Medicare Coverage"
- 4. In the dialog box, enter what medical care you need to determine is covered.
- 5. After you have entered the information, click on "Go"
- 6. View results

YOU MAY CALL MEDICARE WITH YOUR QUESTIONS OR CLAIMS

(State Health Insurance Assistance Program) 1-800-633-4227 or 1-800-390-3330

Important Notices

WOMEN'S HEALTH AND CANCER RIGHTS ACT

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

•

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan. If you would like more information on WHCRA benefits, call your plan administrator.

IMPORTANT NOTICE FROM PARKWAY SCHOOL DISTRICT ABOUT YOUR PRESCRIPTION DRUG COVERAGE AND MEDICARE PART D

CREDITABLE

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with your company and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
- 2. Your company has determined that the prescription drug coverage offered by the Company Plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join a Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens to Your Current Coverage If You Decide to Join a Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Company coverage will not be affected.

If you do decide to join a Medicare drug plan and drop your current Company coverage, be aware that you and your dependents will be able to get this coverage back.

When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with your company and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

For More Information About This Notice or Your Current Prescription Drug Coverage

Contact the person listed below for further information call your benefit administrator. NOTE: You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through your company changes. You also may request a copy of this notice at any time.

For More Information About Your Options Under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- Visit <u>www.medicare.gov</u>
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Parkway School District
Brian Whittle
455 North Woods Mill Road
Chesterfield, MO 63017
bwhittle@parkwayschools.net

Notice of Patient Protections

Your plan generally allows the designation of a primary care provider. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact

Parkway School District Brian Whittle 455 North Woods Mill Road Chesterfield, MO 63017 bwhittle@parkwayschools.net

For children, you may designate a pediatrician as the primary care provider.

You do not need prior authorization from this plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact

Parkway School District
Brian Whittle
455 North Woods Mill Road
Chesterfield, MO 63017
bwhittle@parkwayschools.net

COBRA ELIGIBLES ONLY

Health Insurance Exchange Notice

New Health Insurance Marketplace Coverage Options and Your Health Coverage For Employers Who Offer a Health Plan to Some or All Employees

PART A: General Information

When key parts of the health care law take effect in 2014, there will be a new way to buy health insurance: The Health Insurance Marketplace. To assist you as you evaluate options for you and your family, this notice provides some basic information about the new Marketplace and employment-based health coverage offered by your employer.

What is the Health Insurance Marketplace?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options. You may also be eligible for a new kind of tax credit that lowers your monthly premium right away. Open enrollment for health insurance coverage through the Marketplace begins in October 2013 for coverage starting as early as January 1, 2014.

Can I Save Money on my Health Insurance Premiums in the Marketplace?

You may qualify to save money and lower your monthly premium, but only if your employer does not offer coverage, or offers coverage that doesn't meet certain standards. The savings on your premium that you're eligible for depends on your household income.

Does Employer Health Coverage Affect Eligibility for Premium Savings through the Marketplace?

Yes. If you have an offer of health coverage from your employer that meets certain standards, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer's health plan. However, you may be eligible for a tax credit that lowers your monthly premium, or a reduction in certain cost-sharing if your employer does not offer coverage to you at all or does not offer coverage that meets certain standards. If the cost of a plan from your employer that would cover

you (and not any other members of your family) is more than 9.5% of your household income for the year, or if the coverage your employer provides does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit. An employer-sponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs.

Note: If you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may lose the employer contribution (if any) to the employer-offered coverage. Also, this employer contribution -as well as your employee contribution to employer-offered coverage- is often excluded from income for Federal and State income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis.

How Can I Get More Information?

For more information about your coverage offered by your employer, please check your summary plan description or contact:

Parkway School District Brian Whittle 455 North Woods Mill Road Chesterfield, MO 63017 bwhittle@parkwayschools.net

The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit HealthCare.gov for more information, including an online application for health insurance coverage and contact information for a Health Insurance Marketplace in your area.

PART B: Information About Health Coverage Offered by Your Employer

This section contains information about any health coverage offered by your employer. If you decide to complete an application for coverage in the Marketplace, you will be asked to provide this information. This information is numbered to correspond to the Marketplace application.

4.	Employer name Parkway Schools	5.	Employer Identification Number (EIN 43-6000857	۷)		
6.	Employer address 455 North Woods Mill Rd	6. Employer phone number 314-415-8100				
7.	City Chesterfield	8.	State MO	9.	ZIP code 63017	
10.	Who can we contact about employee health coverage at this job? Brian Whittle					
11.	Phone number 314-415-8060	——————————————————————————————————————				

Here is some basic information about health coverage offered by this employer:

- As your employer, we offer a health plan to:
- ✓ Some employees. Eligible employees are:

Employees working 30+ hours per week

- With respect to dependents:
- ☑ We do offer coverage. Eligible dependents are: Domestic Partners, Spouses and Dependent Children. Eligible dependents are covered to age 26.
- ☑ If checked, this coverage meets the minimum value standard, and the cost of this coverage to you is intended to be affordable, based on employee wages.

Note: Even if your employer intends your coverage to be affordable, you may still be eligible for a premium discount through the Marketplace. The Marketplace will use your household income, along with other factors, to determine whether you may be eligible for a premium discount. If, for example, your wages vary from week to week (perhaps you are an hourly employee or you work on a commission basis), if you are newly employed mid-year, or if you have other income losses, you may still qualify for a premium discount.

Glossary of Terms

Coinsurance – Your share of the cost of covered services which is calculated as a percentage of the allowed amount. This percentage is applied after the deductible has been met. The plan pays any remaining percentage of the cost until the out-of-pocket maximum is met. Coinsurance percentages will be different between in-network and non-network services.

Copays – A fixed amount you pay for a covered health care service. Copays can apply to office visits, urgent care, or emergency room services. Copays will not satisfy any part of the deductible, but do apply towards your out of pocket maximum. Copays should not apply to any preventive services.

Deductible – The amount of money you pay before services are covered. Services subject to the deductible will not be covered until it has been fully met. It does not apply to any preventive services as required under the Affordable Care Act.

Lifetime Benefit Maximum – All plans are required to have an unlimited lifetime maximum.

Network Provider - A provider who has a contract with your health insurer or plan to provide services at set fees. These contracted fees are usually lower than the provider's normal fees for services

Out-of-Pocket Maximum – The most you will pay during a set period of time before your health insurance begins to pay 100% of the allowed amount. The deductible, coinsurance, and co-pays are included in the out-of-pocket maximum.

Prescription Drugs – Each plan offers its own unique prescription drug program. Specific copays apply to each tier and a medical plan can have one to five separate tiers. The retail pharmacy benefit offers a 30-day supply. Mail Order prescriptions provide up to a 90-day supply. Sometimes the deductible must be satisfied before any copays are applied.

Preventive Services – All services coded as Preventive must be covered 100% without a deductible, coinsurance, or copayments.

UCR (Usual, Customary and Reasonable) – The amount paid for medical services in a geographic area based on what providers in the area usually charge for the same or similar service.

Urgent Care – Care for an illness, injury or condition serious enough that a reasonable person would seek immediate care, but not so severe to require emergency room care.

